



Solar Savers and COVID-19 Update

Updated 08/06/2021

As [announced by the Victorian Government](#), circuit breaker restrictions will remain in place in metropolitan Melbourne until at least 11:59 pm on Thursday 10 June 2021. On Wednesday June 2, the government specifically changed restrictions for the solar industry across the state.

To familiarise yourself with restrictions and for updates, please visit www.coronavirus.vic.gov.au

Quoting and Pre-Inspections:

Circuit-breaker restrictions prohibit internal access to premises, including for Pre-Inspections. In the meantime, you can still register for Solar Savers, schedule a phone consultation with our installers, and receive a quote. There may be slightly longer than usual wait times for a pre-inspection or installation date, due to delays during this period.

Solar Installations:

In **metropolitan Melbourne**, solar installations can occur if:

- they can be undertaken completely outdoors with the relevant COVIDSafe plans and precautions in place. No internal access to premises is permitted.
- entry to any roof cavity is possible from outside of the building to minimise risks to residents.

In **regional Victoria**, solar installations can proceed if your solar installer can comply with regional restrictions.

For those who already have an installation date booked during this period, or have paid a deposit and are waiting for an installation date, you will be contacted by eko energy who will schedule/reschedule your booking.

Solar rebate application:

If your Solar application is due to expire in the coming weeks, Solar Victoria will be in touch via email shortly to automatically extend your application. You can contact Solar Victoria on 1300 376 393 from 8:00am – 6:00pm Monday - Friday (except public holidays).

Critical repairs can be made where required in an emergency or for safety reasons.

If you have an queries or concerns regarding the safety procedure in place by Solar Savers and our installers, or you would like to put your registration on hold, please contact us on 1300 548 598, or email info@solarsavers.org.au

Solar Savers is committed to ensuring the health and wellbeing of our customers, staff and installers by taking all measures necessary to reduce coronavirus infection in our communities. Until further notice, all face-to-face information sessions and events have been indefinitely cancelled and all work is conducted remotely. We are still available from Monday - Thursday via email or phone to answer any questions or concerns you may have.